



PRIVACY POLICY:

TJOIA Ltd. Trading as TJOIA Wellness known and referred to hereafter as TJOIA is committed to protecting and respecting your privacy.

USE OF DATA:

Any personal data that you submit will be retained by TJOIA for as long as you use the services and systems provided on the website. Financial data you submit will not be stored or recorded.

Unless we are obliged or permitted by law to do so and subject to clause, your data will not be disclosed to any third party websites and services.

All personal data is stored securely in accordance with the principles of the Data Protection Act 1998.

Any or all of the above data may be required by us from time to time in order to provide you with the best possible service and experience whilst using our website. Specifically, data may be used by us for the following:

- Internal record keeping.
- To help to improve our products and services.
- To transmit, via e-mail, details of our products and services which may be of interest to you.
- Contact for market research purposes, which can include e-mail, telephone, postal mail.

THIRD PARTY WEB SITES and SERVICES:

TJOIA may, from time to time, employ the services of other parties for dealing with matters that may include, but are not limited to: payment handling, delivery of purchased items, search engine facilities, advertising and marketing. The providers of such services do have access to certain personal data provided by users of this website.



YOUR RIGHT TO WITHHOLD INFORMATION:

You may access certain areas of the website without providing any data at all, however, to use all services and systems available on the website, you may be required to submit account information or other data.

You may restrict your internet browser's use of cookies.

COOKIES:

TJOIA may set and access cookies on your computer to enable us to: estimate our audience size and pattern, store information about your preferences, speed up your searches and recognise you when you return to our site.

A cookie is a small file which resides on your hard drive, and often contains an anonymous unique identifier and is accessible only by the website that placed it there, not any other sites.

You may delete cookies, however, you may lose any information that enables you to access the website more quickly.

You can choose to enable or disable cookies on your web browser. By default, your browser will accept cookies, however, this can be altered. For further details, consult the help menu of your browser. Disabling cookies may prevent you from using the full range of services available on the website.

CHANGES TO THIS POLICY:

TJOIA reserves the right to change this privacy policy as we deem necessary, or as may be required by law. Any changes will be posted on the website and you are deemed to have accepted the terms of the policy on your first use of the website following the change(s).



DATA COLLECTED:

Without limitation, any of the following data may be collected:

Name, date of birth, gender, job title, profession, contact information such as e-mail addresses and telephone numbers, demographic information such as post code, preferences and interests. IP address (automatically collected), web browser type and version (automatically collected), operating system (automatically collected), a list of URL's starting with a referring site, your activity on this site, and the site you exit to (automatically collected) and cookie information (see above).

DEFINITIONS and INTERPRETATION (in this policy the following terms shall have the following meanings):

WEBSITE means the website that you are currently using www.tjoiawellness.com and any sub domains of this site, unless expressly excluded by their own terms and conditions.

USER / USERS means any third party that accesses the website and is not employed by TJOIA and acting in the course of their employment.

SYSTEM means any online communications structure that TJOIA makes available via the website, either now or in the future. This includes, but is not limited to: web based email, message boards, live chat facilities and email links.

SERVICE means collectively any online facilities, tools, services or information that TJOIA makes available via the website, either now or in the future.

DATA means collectively all information that you submit to the website. This includes, but is not limited to account details and information submitted using any of our services or systems.

COOKIE means a small text file placed on your computer by TJOIA when you visit certain parts of its website. This allows us to identify returning visitors and to



analyse their browsing habits within the website. Where e-commerce facilities are provided, cookies may be used to store your shopping basket.

CONTENT means any text, graphic images, audio, video, software, data compilations and any other form of information capable of being stored in a computer that appears on or forms part of this website.

ACCOUNT means collectively the personal information, payment information and credentials used by users to access material and/or any communications systems on the website.